

Return Authorization Request

Date:
Name:
Company Name:
Street Address:
City, ST, Zip:
Phone:
Email:

Funtastic Novelties, Inc.

4515 Industrial Road Fort Wayne, IN 46825 800-348-0888 Toll Free **260-482-1568 Fax** 260-482-1566 Office

SALESPERSON									DATE ISSUED	
INVOICE#	INV DATE		ITEM DESCRIP	TION		QTY PURCH	QTY RETURN	Reason for Return	\$ PER ITEM	TOTAL \$
REASON	#1		Received the wrong Item		Π	BOX INFORMATION			Subtotal	
FOR RETURN	#2		Item was defective			Box Weight			Sales Tax	
	#3				Box Dimensions			Total		
INTERNAL USE ONLY:										
RETURNS				DEFECTIVE				CALL TAG		AUTHORIZED
Call Tag Request		YES	NO	Item Must Be Ret	urned	YES	NO		FNI	
Call Tag Issued		YES	NO	Credit will be Issu	ied	YES	NO		BBG/JHD	
Restocking Fee		YES	NO	No Credit will be	Issued	YES	NO		Customer	Initials

DEFECTIVE

Funtastic Novelties, Inc. offers the following Limited Defective Policy.

If you discover a product does not work properly and would like to request credit, you must complete the following steps within 30 days of purchase: Set the item aside in the original package. Contact our Customer Support personnel at 260-482-1566 to begin the process with a Return Authorization Request form. Fill out the RA form completely and submit. Upon approval, Funtastic will issue credit on your account toward the purchase of another item. We reserve the right to request that you return the product to our warehouse to complete the credit process. Merchandise returned must be sent freight prepaid.

RETURNS

Funtastic Novelties, Inc. offers the following Return Policy:

Merchandise purchased from Funtastic Novelties may be eligible for return for credit toward another purchase within 30 days of receiving it under the following conditions. Contact our Customer Support personnel at 260-482-1566 to fill out a Return Authorization Request for approval. Returns must be requested within 30 days from the original date of receipt. Items must be returned in their original condition and unit quantity sold; dozen, gross, jar, unit, etc. Items must be new, unused and free from damage. Returns may be charged a restocking fee. No refund will be given on original shipping costs. Merchandise returned must be sent freight prepaid.

EXCEPTIONS

The above policies do not apply to the following: Candy, Inflates, Glow Products, Discounted or Close Out.